

# membership policies



THE RALPH C. WILSON, JR. CHILDREN'S MUSEUM

## Membership Policies

### MEMBERSHIP PURCHASES

Membership to Explore & More - The Ralph C. Wilson, Jr. Children's Museum can be purchased in-person at the front desk, over the phone by calling (716) 655-5131 ext. 2, or online at [www.exploreandmore.org](http://www.exploreandmore.org). Please note, all online membership purchases will remain inactive until the new member's first visit to the museum.

Questions? Email [membership@exploreandmore.org](mailto:membership@exploreandmore.org).

### APPLIED ADMISSION POLICY

The price of admission can be applied toward the cost of a membership. The cost of admission can only be applied on the day of admission purchase - no credit amount will be applied at a later date. Applied admission is only valid toward adults and children that will be named on the membership. Please visit the front desk during your visit to apply your admission toward the cost of a membership.

### MEMBERSHIP REFUND AND DISCOUNT POLICIES

- Membership dues are non-refundable in whole or in part
- Approved discounts can only be applied at the time of purchase
- Memberships are not transferable and non-refundable
- Memberships cannot be placed on "hold"
- Member admission cannot be applied to school or group visits
- Membership admission cannot be applied to birthday party or facility rental admission

### RENEWAL DISCOUNT

All memberships renewed prior to their expiration date will receive a 10% discount on the cost of renewal. Renewals can be purchased in-person at the front desk, over the phone by calling (716) 655-5131 ext. 2. Questions? Email [membership@exploreandmore.org](mailto:membership@exploreandmore.org).